

PULSE Survey

May 11th – May 17th



33 Partner Agencies Responded

Representing
communities from
all over the state:

Ward
Eddy
Williams
Benson
Dickey
Sioux
McKenzie
Burleigh
Golden Valley
Bowman

Hettinger
Slope
McIntosh
Burke
Grant
Cass
Grand Forks
McLean
Ramsey
Stutsman

Has your agency closed/suspended operations?

- 97% of responding agencies are still open

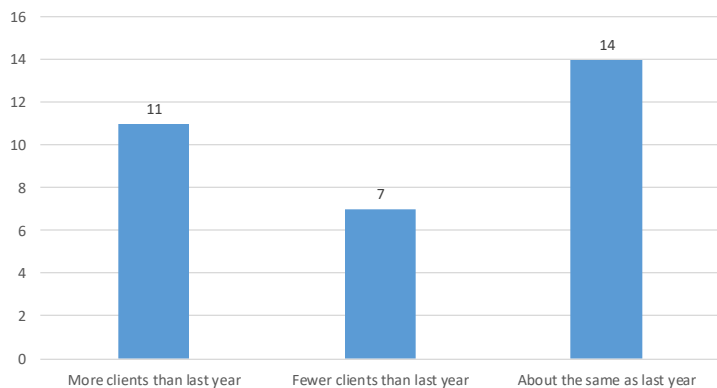
If your agency is open, how many times did you distribute food during the last week (May 11 through May 17)?

Of those that distributed during this week,

- 35% served 1 time
- 54% served 2-7 times
- 12% served more than 8 times

Compared to last year at this same time, GPFB Partner Agencies are serving...

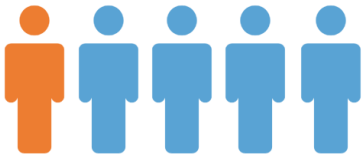
- 34% of responding agencies are serving **MORE** clients than this time last year
- 22% are serving **FEWER**
- 44% are serving about the **SAME** amount of clients as last year.



NEW Clients

47% saw new clients at their distributions during the week of May 11th-17th

- Of those that saw new clients, 26% of the responding agencies noted that at least 1 out of every 5 clients was a new client (20%).



Q9: Thinking of all the NEW clients you've seen since the start of the pandemic, approximately what percent fall into each of the following categories? (SKIP this question if you had NO NEW clients since March 1st)

- 25 Responded, 8 Skipped

- Of all NEW clients, responding agencies noted that the majority were **Single Adult(s) aged 18-59**.
- This was followed by **Adult(s) with Children**.



55% Transportation



86% Under or Unemployment

Now more than ever, clients are facing incredible barriers to food security and household stability. GPFB Partner Agencies have recognized the following barriers for their clients during this time.



41% Physical Health Condition

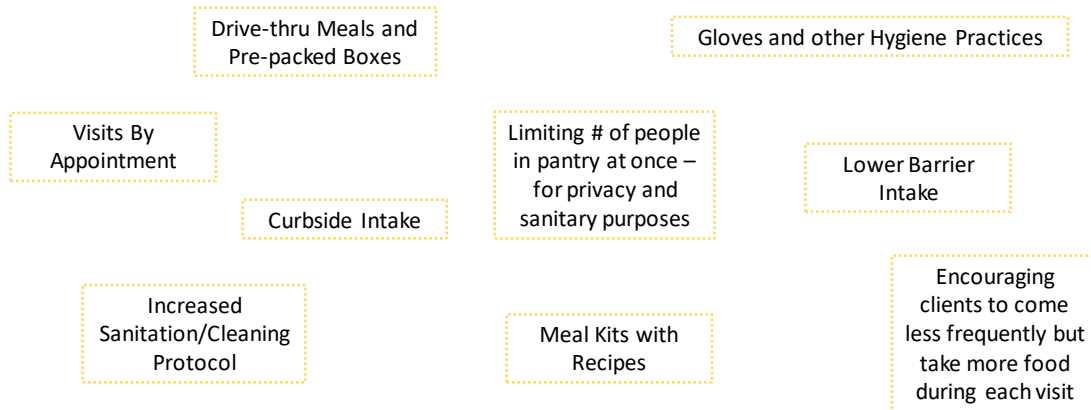


45% Affordable Housing

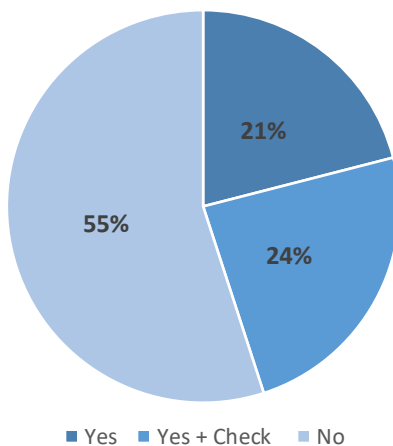


31% Mental Health Condition

As you look forward to the future, what practices that you've implemented during COVID-19 have been so helpful to clients and created efficiencies in your organization that you **plan to continue** them even when we're able to "return to normal operations."



Online Payment



- **45% would like** use an online payment system so long as the option to pay by check was still available.
 - Of those that would be interested in an online payment option – most would pay by Electronic Bank Transfer but a few mentioned that they'd prefer to pay by Debit/Credit Card
- **55% would not utilize** an online payment system.