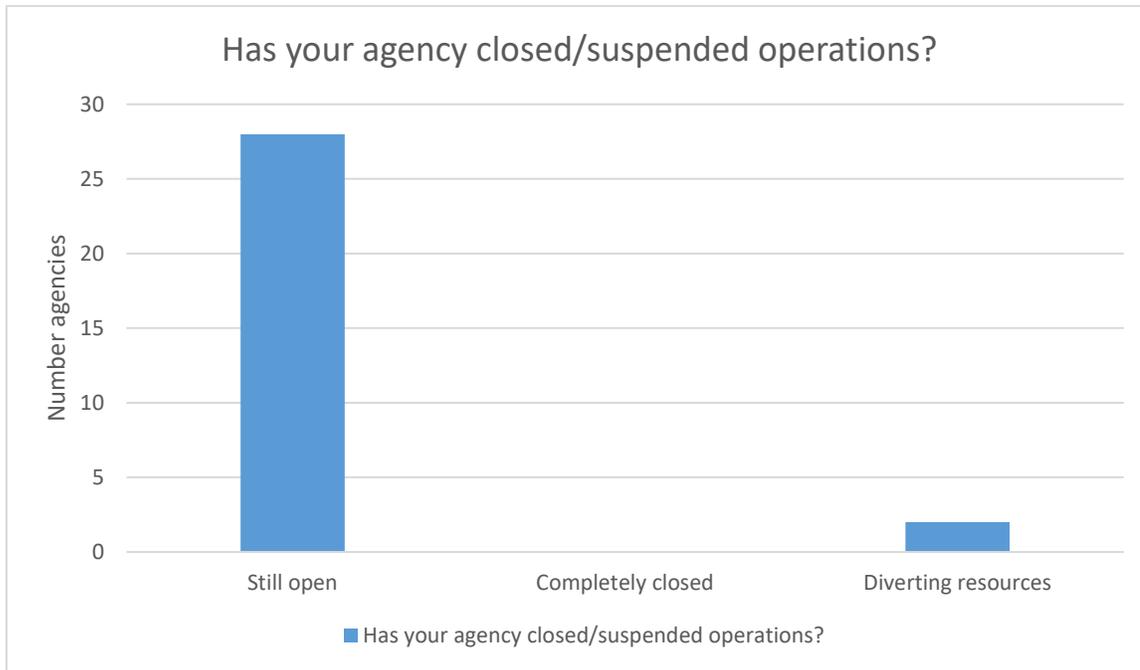


Pulse Survey Results 4.27.20 – 5.3.20

30 Total Responses (meal sites and food pantries)

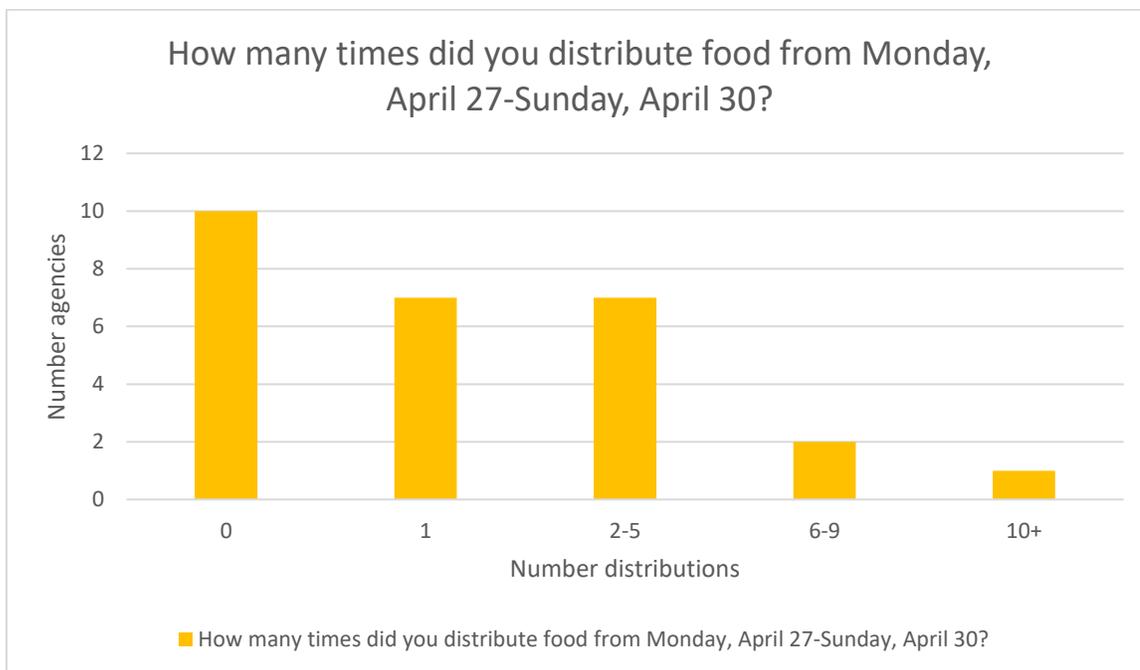


❖ Questions were not mandatory, so there are some with fewer than 30 responses.



Of those surveyed:

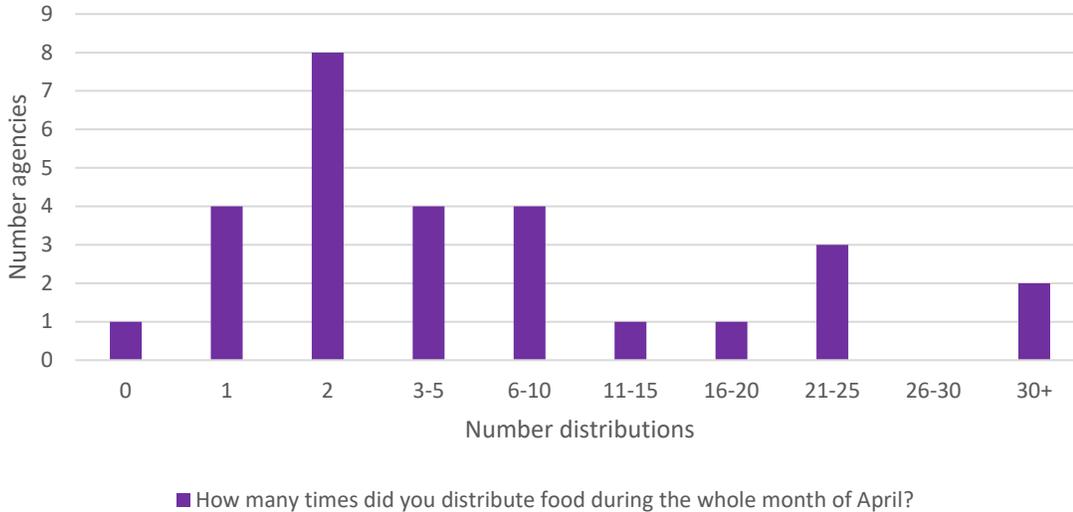
- 93% remain open
- 7% have diverted resources to another agency



Of those surveyed

- 33% did not hold a distribution in the last week
- 57% held at least one distribution in the last week

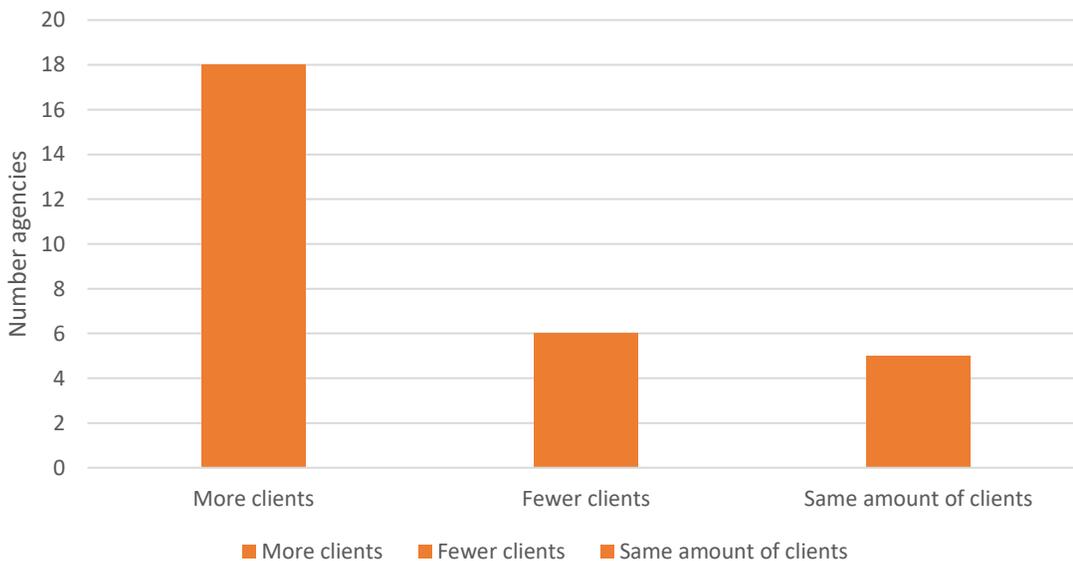
How many times did you distribute food during the whole month of April?



Of those surveyed:

- 70% distributed food 1-10 times during April
- 17% distributed food 1-30 times during April
- 7% distributed food 30+ times during April

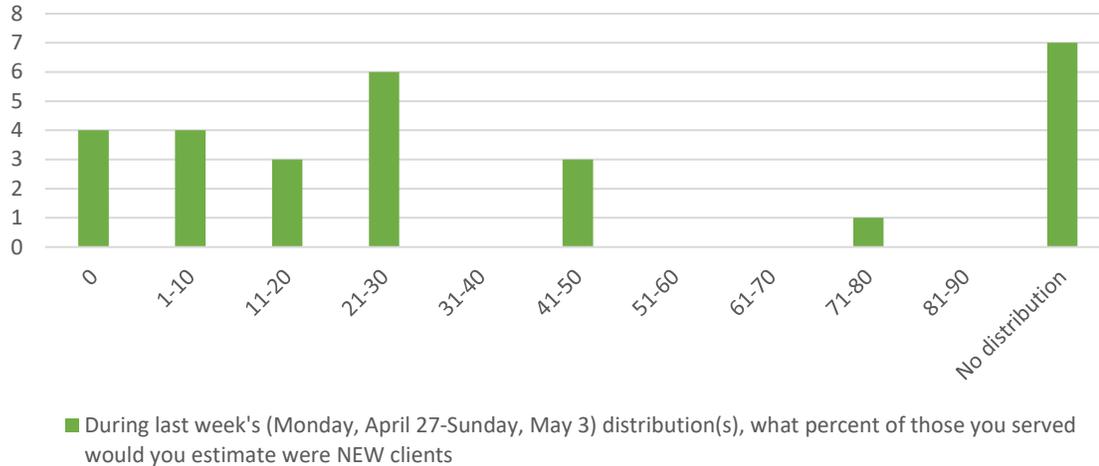
Compared to last year, would you say you are serving:



Of those surveyed:

- 60% are serving more clients than last year
- 20% are serving fewer clients than last year
- 16% are serving the same amount of clients as last year

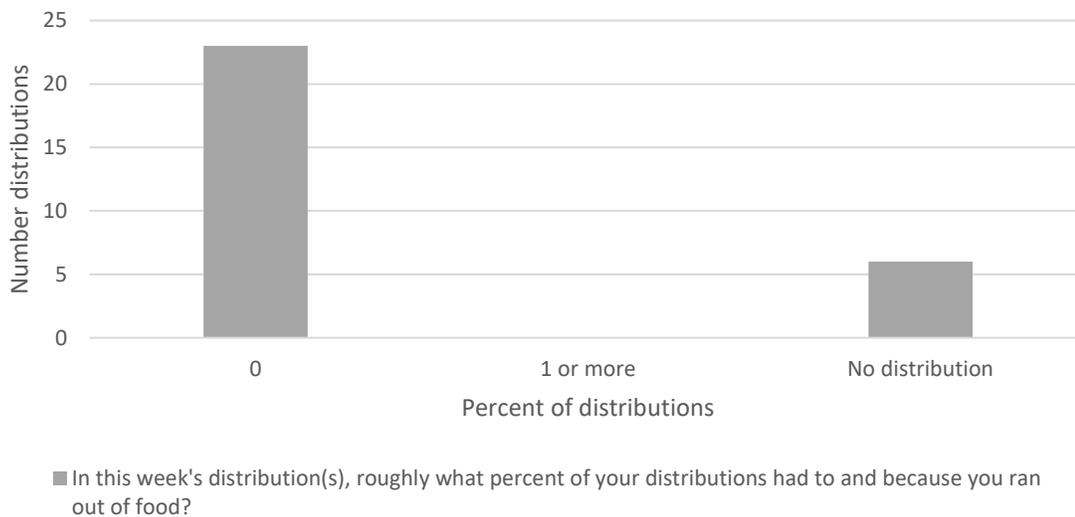
During last week's (Monday, April 27-Sunday, May 3) distribution(s), what percent of those you served would you estimate were NEW clients



Of those surveyed:

- 13% served no new clients
- 13% served 1-10% new clients
- 10% served 11-20% new clients
- 20% served 21-30% new clients
- 10% served 41-50% new clients
- 3% served 71-80% new clients
- 23% did not have a distribution

In this week's distribution(s), roughly what percent of your distributions had to end because you ran out of food?



Of those surveyed, 0% had to end a distribution because they ran out of food

Open Response Questions

We know that those facing hunger are facing unprecedented challenges. And some of the populations we serve are even more vulnerable during this moment of crisis. These may include seniors, children, rural clients, African America, Latino, or Native American communities, individuals experiencing homelessness, homebound individuals, and SNAP-eligible households, among others. What strategies have you employed to address new challenges serving vulnerable populations as a result of the COVID-19 crisis? Please specify the vulnerable population(s) you serve in your response.

1. With all populations we now hand groceries out while clients are still in their cars.
2. We serve the Fort Berthold Reservation, and many SNAP clients, more Seniors, so we found a way to bring the food out of the building to the waiting cars, so we have had seamless distribution to our clients. No one has left without food.
3. Homeless, low income. A few meals geared toward the kids
4. we prebox and carry to the door and from there it is up to the client
5. Everyone is welcome
6. To Go — deliveries for those that can not get to soup cafe.
7. Pre boxing and delivering to their cars.
8. We are keeping more emergency food on hand for serve the people. The vulnerable population we see are those who have lost their jobs, their hours are reduced or other difficulties have arisen.
9. All volunteers wear gloves, masks and we are do a drive up service. No clients get out of their cars. We have also limited volunteers to the younger healthier ones at this time.
10. We had to limit some types of food. We serve seniors, children and rural
11. Their diet was a challenge with low sodium and sugar .
12. Seniors: Have been purchasing individual serving products that are easily prepared and make quick small meals also Fruit and pudding cups vs distributing the large packs of meat. We always give them hamburger and cheese. Children: We distribute a lot of meat and cheese, juices, milk, cereal, and peanut butter.
13. Homeless and SNAP eligible clients have been referred to our human service center and some individuals are checked into hotel rooms until other arrangements can be made.
14. Elderly and at risk people we only have 1 person deliver their box and always wear mask and gloves.
15. just drive up serve
16. We serve seniors, children, rural clients, borderline homeless, etc. Strategies include using social media, making personal phone calls, providing lists of additional resources, and improvising as needed
17. Trying to make the food on our shelves reach to the next shipment
18. We don't have any clients in the building. We bring it to the front door to them
19. Our pantry purchased a track phone and the number is posted on the Pantry door. People can call if there is an emergency need. We have also delivered to people.
20. Fewer people, call to get a box
21. We deliver food to those who are tested positive with covid 19 and those who are in state ordered quarantine
22. extra cleaning, wear PPE, mobile food pantry begins pilot next week

Please share any additional comments you have.

1. The community has been outstanding in supporting us in our mission. Area churches have helped, individuals have helped, organizations have helped, grants have been applied for and received. We have been able to supply all our clients with milk, eggs, bread, butter, plenty of protein, veggies, toilet paper, paper towels, laundry soap. Much of this is because of our purchases from the GPFB. Coborn's has been very helpful with gift cards, too. Volunteers are determined to keep helping get food out to folks too, staying inside, loading wagons, pulling them out to the waiting vehicles. and loading the food while the clients stay in their vehicles.
2. We will be continuing serving curbside at least through the month of May
3. we try to have call ahead so we can prepare the amount of boxes needed
4. Our numbers were staying about the same for April even though new families were being served and with still serving our regular families. We have noticed many families leaving the community due to lack of jobs as most of them were with the oil company's.

5. We have had support from a fully new base during covid.
6. We are seeing quite a few new clients.
7. We plan to open May 19.
8. Receiving the food and paper towel and bath tissue helped Immensely because of lack of in the stores and less how often the need to go to the stores .
9. Could use more shelf milk and unsweetened cereal.
10. We have become very adept at improvising and making changes as needed
11. very excited to pilot mobile pantry!